

# Electronic Health Record Roadmap

## ASSESS

During this step office processes are assessed and analyzed to identify areas that can be improved. This lays the groundwork for planning and prioritizing EMR selection criteria and office redesign projects. In addition it allows you to have a better picture and understanding of the practice patient profile.

## PLAN

During this step the results of the assessment and analysis are utilized to develop the priorities for the EMR system you will select. You will identify a Project Team that will participate in the ongoing process. This team will assist in all aspects of the EMR and redesign processes.

## SELECT

During this step, using the criteria and plans from your previous work, your team will narrow down to the three to five vendors whose software most closely match your needs. Demonstration scenarios will be developed and vendors will be invited to 'demo' their product to your Project Team. At the end of this phase your team will select the EMR best suited to your practice.

## IMPLEMENT

During this step the Project Team will work with the staff to plan for the implementation of your system. This is an important step in minimizing the disruption to your office and a successful implementation. The team should be very active in setting up training and assuring that each staff member is trained appropriately.

## EVALUATION/ IMPROVEMENT

During this step the impact of the EMR on your practice and staff will be assessed. Process redesign will be reviewed and population management will be discussed and plans will be developed to identify and target the chronic illnesses within your practice. Plans will be generated to manage patients with the most frequently seen chronic illness diagnosis, such as Diabetes, CHF, etc. The ability to transmit data to the CMS Data Warehouse will also be checked.

## BEYOND

During future years of your practice the continual use of the EMR system to enhance patient care and outcomes will be available to your practice. Measurement of outcomes will assist you and your staff to provide and monitor care using evidence-based criteria on real time data. You will be able to provide data to payers to support your delivered standard of care. This will promote your ability to negotiate pay for performance reimbursements.